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3. Quality, Environmental & Information Security Policy Management

The main goal of the Unified Management System of "A. ANGELIDIS & ASSOCIATES" is the creation of a basis for the continuous improvement and process efficiency, always guided by the continuous satisfaction of the needs and expectations of its stakeholders as much as possible.

To achieve the improvement, the Management continuously supports and applies the basic principles and rules that govern the Unified Management System of the Company, establishing objective goals for Quality, Environmental Management and Information Security based on its unbiased and constructive cooperation of both its employees as well as its partners.

The basic principles as they are expressed in the procedures of the Company's Unified Management System are:

- Compliance with the code of ethics of the legal function
- Compliance with the requirements and expectations of our stakeholders, in order to meet them.
- Goal setting with careful consideration of measurable business objectives for improving the overall operation of the company.
- Identification and evaluation of potential risks and opportunities arising from the operation of the Company.
- Define the changes that take place within the Company (which may have an impact on the quality of services provided) and align them to business goals.
- Protection of its interests and confidential data
- Ensuring the availability, integrity and confidentiality of information produced, received and circulated in the context of security projects.
- Maximizing the reliability of its information resources.
- Waste management practices. Reducing, reusing and recycling.
- Disclosure of data and information on its environmental performance to the relevant bodies, its partners and the community, upon request.
- Continuous information and training of the staff.
- Effective Problem Solving and Decision Making.
- Encourage initiative and vetting. Encourage employees and attorneys to put forward ideas and suggestions for improvements.

Compliance with the regulatory and legal framework that governs the company regarding the provision of services, environmental management and data protection (personal, corporate) that it maintains, is a commitment and any violations of this framework will result in similar reprimands.

The principles of the System as well as the objective goals for the quality, the Environmental management and the Security of Information are reviewed regularly by the Management of the Company in order to adapt to the new needs and developments of the market, the legal requirements but also to achieve the goal for continuous improvement of the Company's operations.

Through the continuous reviews of the above, the Management is in constant search for the identification the necessary resources that will serve its commitment for continuous improvement.

All departments of "A. ANGELIDIS & ASSOCIATES" have the responsibility to respond, assimilate and

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implement the procedures required by the Unified Management System through their daily activities.

It is also the responsibility of the Management of "A. ANGELIDIS & ASSOCIATES" to ensure that the Quality, Environmental Management & Information Security Policy is communicated, understood and applicable by all the Company's workforce, with the ultimate goal of continuous, steady growth of its business activity, committed to providing the highest quality service.

Γενικός Διευθυντής

4. Επιχειρησιακή Γνώση

Σύνταξη:	Έλεγχος	Έγκριση: